AT DOMTAR, OUR INVESTMENT IN SUSTAINABILITY IS ROOTED IN RESPONSIBILITY, EFFICIENCY AND ENGAGEMENT. WE ASPIRE TO FOSTER INNOVATION, REDUCE RISKS, ENHANCE BRAND REPUTATION, DRIVE BUSINESS SUCCESS AND GROW SHAREHOLDER VALUE.

View the full report at:

DOMTAR FACTS AND FIGURES - 2019

OUR EMPLOYEES BY BUSINESS AREA

- 22% Pulp and Paper
- 4% Personal Care
- 74% Corporate

9,623 EMPLOYEES
As of December 31, 2019.

$2.9 MILLION
Value of community investments made companywide.

13,650+ HOURS
contributed by our employees at Domtar-sponsored events in our communities.

ONE-THIRD OF DOMTAR’S BOARD OF DIRECTORS ARE WOMEN.

5% VOLUNTARY EMPLOYEE TURNOVER RATE compared to 13.5 percent for the U.S. Manufacturing & Distribution Industry average.*

54% REDUCTION in recordable safety incidents since 2008, our 8th consecutive year our recordable incident rate has been below 1.00.

413,000 BOOKS HAVE BEEN DONATED since 2012 through our collaboration with First Book.

4.1 MILLION DIAPERS HAVE BEEN DONATED through our Comfort and Care program since 2016.

Domtar has been a member of the U.S. Environmental Agency’s SmartWay® Transport Partnership program since 2015, A PROGRAM DESIGNED TO IMPROVE FUEL EFFICIENCY AND REDUCE ENVIRONMENTAL IMPACTS FROM TRANSPORT OF FREIGHT.

33 DOMTAR FACILITIES across North America and Europe have active EarthChoice® Ambassador programs.
PULP AND PAPER DIVISION FACTS AND FIGURES - 2019

$4.3 BILLION in pulp and paper sales (including sales to Personal Care).

19% REDUCTION in total direct greenhouse gas emissions and indirect emissions from purchased energy at our pulp and paper mills since 2010.

$220 MILLION in capital investments in our Pulp and Paper business.

Nearly $4.4 MILLION donated to WWF® since 2008 to support conservation programs around the world.

72% renewable energy used in our pulp and paper mills.* Industry average = 65 percent.**

10% REDUCTION in water use at our pulp and paper mills since 2015.

72% renewable energy used in our pulp and paper mills.* Industry average = 65 percent.**

An equivalent of 67% of the electricity used in our pulp and paper mills was self-generated. Industry average = 55 percent.**

Nearly $4.4 MILLION donated to WWF® since 2008 to support conservation programs around the world.

34% OF FIBER needs were met with certified wood in 2019, including 18 percent from FSC-certified sources.

67% of pulp and paper mill manufacturing byproducts were beneficially used. Industry average = 46 percent.***

19% REDUCTION in total direct greenhouse gas emissions and indirect emissions from purchased energy at our pulp and paper mills since 2010.

MANUFACTURING ENERGY SOURCES

Total Energy Use = 158.05 Million Gigajoules

- Biomass: 74.6%
- Natural Gas: 19.3%
- Purchased Electricity (Net): 3.8%
- Coal: 1.0%
- Purchased Steam (Net): 0.7%
- Other: 0.6%

*Net of renewable energy and attribute sales.
***2020 American Forest & Paper Association Sustainability Report, Additional Environmental Indicators.
OUR PROGRESS TOWARD 2020 GOALS

Reduce our recordable safety incident rate to 0.50 by the end of 2020, while increasing our focus and efforts on preventing more serious injuries. Our recordable incident rate was 0.79, up slightly from 0.74 in 2018. During this same period, the severity of the injuries sustained – as measured by days of work missed – decreased 30%. Over the long term, our recordable incident rate has decreased 54% since 2008, and has been below 1.0 for eight consecutive years. We continue to focus on preventing serious injuries and fatalities.

**Goal 0.50**

**Status**

0.79

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Establish EarthChoice® Ambassador (ECA) teams in all our facilities by the end of 2020, engaging our employees in our commitment to sustainability. We expanded our ECA program to 33 locations in four countries, covering 97% of our facilities. We are on track to meet our goal.

**Goal 100%**

**Status**

97%

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Increase the level of Forest Stewardship Council® (FSC®) certified fiber procured for our pulp and paper mills to 20% of total fiber used by the end of 2020. We procured 18% of total fiber used from FSC-certified sources, a decrease from 21% in 2018. The decrease was driven by an extended maintenance outage at one of our mills, external supply chain challenges and reduced harvesting on an FSC-certified tenure. In Ontario, we are currently recertifying the Wabigoon forest tenure to the new FSC Canadian Forest Management standard and are on track to certify the Trout forest tenure to the same standard in 2021.

**Goal 20%**

**Status**

18%

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Reduce total direct greenhouse gas (GHG) emissions and indirect emissions from purchased energy at pulp and paper mills 15% by the end of 2020 from 2010 levels. We reduced GHG emissions 19% since 2010, meeting our goal for a third consecutive year.

**Goal 15%**

**Achieved**

19%

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Reduce total waste to landfill from pulp and paper mills 40% by the end of 2020 from 2013 levels. We reduced the amount of waste sent to landfills 14% since 2013 through source reduction and beneficial-use programs. After several years of good progress, the amount of materials landfilled increased in 2018 and 2019 due to increased generation of byproducts and reduced beneficial use opportunities at a few mills. Domtar remains committed to reducing the amount of materials disposed of in landfills.

**Goal 40%**

**Status**

14%

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Develop a model for our pulp and paper mills to measure and more strategically manage the full cost of using water. We completed development of our full-cost-of-water model and began using it in project approvals to further support water and energy conservation efforts.

**Achieved**

100%