DOMTAR continues to build on its capabilities and execute a well-defined strategy to maximize the value of each of its businesses. Led by a strong team, Domtar is well positioned to drive growth, return capital to shareholders and reach the next stage in its evolution as a leading North American pulp and paper company and a recognized personal care products supplier.

2019 Overview

Sales by Business Segment

- Pulp and Paper 82%
- Personal Care 18%

Sales by Region

- U.S. 71%
- Europe 11%
- Canada 8%
- Asia 7%
- Other 3%

Sales (in millions of dollars)

<table>
<thead>
<tr>
<th>Year</th>
<th>Pulp and Paper</th>
<th>Personal Care</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>5,148</td>
<td></td>
</tr>
<tr>
<td>2018</td>
<td>5,455</td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>5,220</td>
<td></td>
</tr>
</tbody>
</table>

EBITDA Before Items (in millions of dollars)

<table>
<thead>
<tr>
<th>Year</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>569</td>
<td>725</td>
<td>563</td>
</tr>
</tbody>
</table>

Cash Returned to Shareholders (in millions of dollars)

<table>
<thead>
<tr>
<th>Year</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>104</td>
<td>108</td>
<td>329</td>
</tr>
</tbody>
</table>

Cash Flows from Operating Activities (in millions of dollars)

<table>
<thead>
<tr>
<th>Year</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>449</td>
<td>554</td>
<td>442</td>
</tr>
<tr>
<td>2018</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Free Cash Flow (in millions of dollars)

<table>
<thead>
<tr>
<th>Year</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>267</td>
<td>359</td>
<td>187</td>
</tr>
<tr>
<td>2018</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Long-Term Debt, Including Current Portion (in millions of dollars)

<table>
<thead>
<tr>
<th>Year</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>1,130</td>
<td>854</td>
<td>939</td>
</tr>
</tbody>
</table>

1 - Non-GAAP financial measure. For a reconciliation to GAAP financial measures, please refer to earnings in the investor section at www.domtar.com.
PULP AND PAPER SEGMENT

- Largest integrated manufacturer of uncoated freesheet paper in North America
- Major global producer of softwood and fluff pulp
- Low-cost, flexible manufacturing asset base
- Pulp business well-positioned in attractive markets with favorable medium to long-term outlook

COMMUNICATION PAPERS
Business, commercial print and publishing papers

- 49% of 2019 sales
- 3-5% Long-term growth rate

SPECIALTY AND PACKAGING PAPERS
Thermal, technical and specialty packaging papers

- 12% of 2019 sales
- GDP Long-term growth rate

MARKET PULP
Papergreat, fluff and specialty pulp

- 21% of 2019 sales
- 1-3% Long-term growth rate

PERSONAL CARE SEGMENT

- Recognized manufacturer of quality, cost-effective absorbent hygiene solutions
- Unique combination of proprietary insights, category management and innovation capabilities

ADULT PRODUCTS
Briefs, professional care, protective underwear, pads and underpads

- 13% of 2019 sales
- 3-5% Long-term growth rate

INFANT PRODUCTS
Diapers, training and youth pants, and bed mats

- 4% of 2019 sales
- 0-2% Long-term growth rate

OTHER
Other absorbency products

- 1% of 2019 sales
- 3-5% Long-term growth rate

MANUFACTURING CAPACITY BY REGION

PAPER
- U.S. 76%
- Canada 24%

MARKET PULP
- U.S. 54%
- Canada 46%

SALES BY REGION

PAPER
- U.S. 88%
- Canada 8%
- Europe 4%

MARKET PULP
- U.S. 40%
- China 24%
- Other 16%
- Europe 11%
- Mexico 7%
- Canada 2%

SALES BY PRODUCT CATEGORY

- Adult Incontinence 69%
- Infant 23%
- Other 8%

SALES BY REGION

- U.S. 52%
- Europe 46%
- Asia 1%
- Other 1%

SALES BY CHANNEL

- Healthcare 51%
- Retail 37%
- Direct-to-consumer 9%
- Other 3%

DOMTAR ANNUAL INVESTOR FACTSHEET 2/4
PULP AND PAPER SEGMENT

CORPORATE OFFICES
Fort Mill, South Carolina
Montreal, Quebec

DIVISION HEADQUARTERS
Fort Mill, South Carolina

UNCOATED FREESHEET
(Annual paper manufacturing capacity in short tons)
Ashdown, Arkansas
(200,000 tons)
Espanola, Ontario
(69,000 tons)
Hawesville, Kentucky
(596,000 tons)
Johnstown, Pennsylvania
(344,000 tons)
Kingsport, Tennessee
(426,000 tons)
Marlboro (Bennettsville), South Carolina
(274,000 tons)
Nekoosa, Wisconsin
(168,000 tons)
Port Huron, Michigan
(95,000 tons)
Rothschild, Wisconsin
(131,000 tons)
Windsor, Quebec
(642,000 tons)

MARKET PULP
(Annual pulp manufacturing capacity in air-dried metric tons)
Ashdown, Arkansas
(586,000 tons)1
Dryden, Ontario
(327,000 tons)
Kamloops, British Columbia
(408,000 tons)
Plymouth, North Carolina
(390,000 tons)

CHIP MILLS
Hawesville, Kentucky
Johnstown, Pennsylvania
Kingsport, Tennessee
Marlboro (Bennettsville), South Carolina

CONVERTING AND DISTRIBUTION – ONSITE
Ashdown, Arkansas
Rothschild, Wisconsin
Windsor, Quebec

CONVERTING AND FORMS MANUFACTURING
Addison, Illinois
Brownsville, Tennessee
Dallas, Texas
DuBois, Pennsylvania
Owensboro, Kentucky
Ridgesfield, Tennessee
Rock Hill, South Carolina
Tatum, South Carolina
Washington Court House, Ohio

ARIVA – CANADA
Halifax, Nova Scotia
Montreal, Quebec
Mount Pearl, Newfoundland and Labrador
Ottawa, Ontario
Quebec City, Quebec
Toronto, Ontario

REGIONAL REPLENISHMENT CENTERS – UNITED STATES
Charlotte, North Carolina
Chicago, Illinois
Dallas, Texas
Delran, New Jersey
Indianapolis, Indiana
Jacksonville, Florida
Mira Loma, California
Seattle, Washington

REGIONAL REPLENISHMENT CENTERS – CANADA
Richmond, Quebec
Toronto, Ontario
Winnipeg, Manitoba

REPRESENTATIVE OFFICE – INTERNATIONAL
Hong Kong, China

LOCAL DISTRIBUTION CENTERS
Buffalo, New York
Cincinnati, Ohio
Cleveland, Ohio
Denver, Colorado
Des Moines, Iowa
Houston, Texas
Kansas City, Kansas
Minneapolis, Minnesota
Omaha, Nebraska
Phoenix, Arizona
Plain City, Ohio
Richmond, Virginia
Salt Lake City, Utah
San Antonio, Texas
San Lorenzo, California
St. Louis, Missouri
Vancouver, Washington
Watson, Kentucky
Wayne, Michigan
Wisconsin Rapids, Wisconsin

1 - This reflects an incremental 70,000 tons of softwood and fluff pulp production expected as a result of the closure of a paper machine in November of 2019.

PERSONAL CARE SEGMENT

CORPORATE OFFICES
Fort Mill, South Carolina
Montreal, Quebec

DIVISION HEADQUARTERS
Raleigh, North Carolina

MANUFACTURING AND DISTRIBUTION FACILITIES
Aneby, Sweden
Delaware, Ohio
Greenville, North Carolina
Jesup, Georgia
Toledo, Spain

SALES OFFICES
Bodø, Norway
Bourgoin Jallieu, France
Daytona Beach, Florida
Tuljehorn, The Netherlands
Olivette, Missouri
Oslo, Norway
Linz, Austria
Madrid, Spain
Rheinfelden, Switzerland
Schwalbach am Taunus, Germany
Stockholm, Sweden
Texarkana, Arkansas
Wakefield, United Kingdom
SUSTAINABILITY PERFORMANCE HIGHLIGHTS¹

PULP AND PAPER SEGMENT

38% OF FIBER needs were met with certified wood in 2018, including 21% from FSC-certified sources.

72% renewable energy used in our pulp and paper mills.²
Industry average = 67%.³

69% of pulp and paper mill manufacturing byproducts were beneficially used.
Industry average = 43%.⁴

2% REDUCTION in water use at our pulp and paper mills since 2014.

An equivalent of 72% of the electricity used in our pulp and paper mills was self-generated.
Industry average = 55%.³

PERSONAL CARE SEGMENT

86% of manufacturing byproducts generated at our personal care facilities were beneficially used or recycled.

15% REDUCTION in total direct greenhouse gas emissions and indirect emissions from purchased energy at our pulp and paper mills since 2010.

13% REDUCTION in total direct greenhouse gas emissions and indirect emissions from purchased energy at personal care facilities since 2014.

1 - Facts and figures as of 2018.
2 - Net of renewable energy and attribute sales.
4 - 2018 American Forest & Paper Association Sustainability Report, Additional Environmental Indicators.

ANALYST COVERAGE

| Bank of America/Merrill Lynch | George Staphos |
| Bank of Montreal               | Mark Wilde     |
| CIBC                          | Hamir Patel    |
| Citigroup                     | Anthony Pettinari |
| D.A. Davidson                 | Steven Chercover |
| Goldman Sachs                 | Brian Maguire  |
| KeyBanc                       | Adam Josephson |
| Raymond James                 | Daryl Swetlishoff |
| RBC Capital Markets           | Paul Quinn     |
| Scotia Capital                | Benoit Laprade |
| Stephens                      | Mark Connelly  |
| TD Securities                 | Sean Steuart   |

SHAREHOLDER INFORMATION

Common Stock
Domtar Corporation
Symbol: UFS (NYSE; TSX)
CUSIP: 257559203
Shares Outstanding
UFS: 56,273,429 (February 17, 2020)

Transfer Agent
Computershare Investor Services
North American Toll Free
Number: 1-877-282-1168
Tel.: 1-781-575-2879
www.computershare.com

2020 Earnings Release Schedule
First Quarter 2020: Thursday, April 30, 2020
Second Quarter 2020: Thursday, July 30, 2020
Third Quarter 2020: Thursday, October 29, 2020
Fourth Quarter 2020: Thursday, February 11, 2021

Investor Relations
Nicholas Estrela
Director, Investor Relations
ir@domtar.com
To find out more about Domtar and its people, products and operations, go to: domtar.com

At Domtar, our investment in sustainability is rooted in responsibility, efficiency and engagement. We aspire to foster innovation, reduce risks, enhance brand reputation, drive business success and grow shareholder value.

View the full report at: www.domtar.com/en/how-we-work/sustainability-domtar