

Domtar's 2019 Sustainability Report has been prepared in accordance with the Global Reporting Initiative's (GRI) Standards: Core Option. The following index shows where information can be found in this report and in other company sources.

GENERAL DISCLOSURES: GRI 102

GRI Standard	Indicator Description	Content Location in 2019 Sustainability Report	Content Location in Other Domtar Sources and Comments
ORGANIZATIONAL PROFILE			
102-1	Name of the organization	Domtar Corporation, cover	Domtar Corporation 2018 Annual Report on Form 10-K (report cover and spine)
102-2	Activities, brands, products, and services	Pages 6-7	Domtar Corporation 2018 Annual Report on Form 10-K (pages 4-5, 8-11)
102-3	Location of headquarters		234 Kingsley Park Drive, Fort Mill, SC 29715, USA
102-4	Location of operations		Domtar Corporation 2018 Annual Report on Form 10K (page 27); https://www.domtar.com/en/who-we-are/all-locations
102-5	Ownership and legal form		Domtar Corporation 2018 Annual Report on Form 10-K (page 4)
102-6	Markets served		Domtar Corporation 2018 Annual Report (pages 10-18)
102-7	Scale of the organization	Pages 25, 37	Domtar Corporation 2018 Annual Report (pages 8-9, 16)
102-8	Information on employees and other workers	Page 25	
102-9	Supply chain	Pages 12-21, 37	Domtar Corporation 2018 Annual Report on Form 10-K (pages 5-11)
102-10	Significant changes to the organization and its supply chain		Domtar Corporation 2018 Annual Report on Form 10-K (pages 75-77)
102-11	Precautionary Principle or approach	Page 4	
102-12	External initiatives		https://www.domtar.com/en/how-we-work/sustainability-domtar
102-13	Membership of associations		https://www.domtar.com/sites/default/files/2019-08/Domtar-Sustainability-Membership-in-Associations-and-Advocacy-Organizations-August-2019.pdf
STRATEGY			
102-14	Statement from senior decision-maker	Pages 2-3	Domtar Corporation 2018 Annual Report (pages 4-6)
ETHICS AND INTEGRITY			
102-16	Values, principles, standards and norms of behavior		https://www.domtar.com/sites/default/files/2018-09/Code%20of%20Business%20Conduct%20and%20Ethics.pdf
GOVERNANCE			
102-18	Governance structure	Pages 4-5	Domtar 2018 Annual Report (page 7); Notice of Annual Meeting of Stockholders and Proxy Statement April 8, 2019 (pages 16-23); and https://www.domtar.com/en/who-we-are/investors-governance/governance
STAKEHOLDER ENGAGEMENT			
102-40	List of stakeholder groups	Page 58	https://www.domtar.com/sites/default/files/2019-08/Domtar-Sustainability-Stakeholder-Engagement-August-2019.pdf
102-41	Collective bargaining agreements	Page 25	Domtar Corporation 2018 Annual Report on Form 10-K (page 13)
102-42	Identifying and selecting stakeholders	Page 58	https://www.domtar.com/sites/default/files/2019-08/Domtar-Sustainability-Stakeholder-Engagement-August-2019.pdf
102-43	Approach to stakeholder engagement	Page 58	https://www.domtar.com/sites/default/files/2019-08/Domtar-Sustainability-Stakeholder-Engagement-August-2019.pdf
102-44	Key topics and concerns raised	Page 58	
REPORTING PRACTICES			
102-45	Entities included in the consolidated financial statements	Page 59	
102-46	Defining report content and topic boundaries	Page 58-59	
102-47	List of material topics	Page 59	
102-48	Restatements of information	Pages 59, 61	
102-49	Changes in reporting	No significant changes from previous report in topics or boundaries.	
102-50	Reporting period	Page 59	
102-51	Date of most recent report	Page 59	
102-52	Reporting cycle	Page 59	
102-53	Contact point for questions regarding the report	Page 59	
102-54	Claims of reporting in accordance with the GRI Standards	Page 59	
102-55	GRI content index	Page 59	See Downloads at bottom of page: https://www.domtar.com/en/how-we-work/sustainability-domtar
102-56	External assurance	Page 59. Report not externally verified.	

TOPIC-SPECIFIC DISCLOSURES: GRI 103 (MANAGEMENT APPROACH), 200 (ECONOMIC), 300 (ENVIRONMENTAL) AND 400 (SOCIAL)

GRI Standard	Indicator Description	Content Location in 2019 Sustainability Report	Context Location in Other Domtar Sources
ECONOMIC PERFORMANCE			
103-1	Explanation of the material topic and its boundary		Domtar Corporation 2018 Annual Report on Form 10-K (numerous pages)
103-2	The management approach and its components		Domtar Corporation 2018 Annual Report on Form 10-K (numerous pages)
103-3	Evaluation of the management approach		Domtar Corporation 2018 Annual Report on Form 10-K (numerous pages)
201-1	Direct economic value generated and distributed	Pages 37, 60	Domtar Corporation 2018 Annual Report on Form 10-K (numerous pages)
FOREST MANAGEMENT			
(GRI topic-specific Standard not available)			
103-1	Explanation of the material topic and its boundary	Pages 12-15	https://www.domtar.com/en/how-we-work/sustainability-domtar/forestry-and-fiber
103-2	The management approach and its components	Pages 12-15	https://www.domtar.com/en/how-we-work/sustainability-domtar/forestry-and-fiber
103-3	Evaluation of the management approach	Pages 12-15	https://www.domtar.com/en/how-we-work/sustainability-domtar/forestry-and-fiber
Topic-specific metric	Wood fiber from certified forests (FSC and PEFC standards)	Page 14	
TRANSPORTATION AND LOGISTICS			
(GRI topic-specific Standard not available)			
103-1	Explanation of the material topic and its boundary	Page 18	
103-2	The management approach and its components	Page 18	
103-3	Evaluation of the management approach	Page 18	
Topic-specific metrics	Modes of transport and significant environmental impacts of transportation	Pages 18-21	
MATERIALS			
103-1	Explanation of the material topic and its boundary	Page 12	Domtar Corporation 2018 Annual Report on Form 10-K (pages 6-7, 11)
103-2	The management approach and its components	Pages 8, 12	
103-3	Evaluation of the management approach	Pages 12, 14	
301-1	Materials used by weight or volume	Pages 14, 60. Raw material use data is reported for wood, virgin pulp and recycled pulp purchases due to significance in products and interest to our stakeholders.	
ENERGY			
103-1	Explanation of the material topic and its boundary	Page 44	
103-2	The management approach and its components	Pages 44-45	
103-3	Evaluation of the management approach	Page 44	
302-1	Energy consumption within the organization	Pages 45, 61	
WATER AND EFFLUENTS			
103-1	Explanation of the material topic and its boundary	Pages 48-53	
103-2	The management approach and its components	Pages 9, 48-53	
103-3	Evaluation of the management approach	Pages 48-53	
303-1	Interactions with water as a shared resource	Pages 48-53	
303-2	Management of water discharge-related impacts	Pages 48-53	
303-3	Water withdrawal	Pages 49, 51	
303-4	Water discharge	Pages 49, 51. All treated effluent discharged to surface water.	
EMISSIONS			
103-1	Explanation of the material topic and its boundary	Pages 44-47	
103-2	The management approach and its components	Pages 9, 44-47	
103-3	Evaluation of the management approach	Pages 44-47	
305-1	Direct (Scope 1) GHG emissions	Pages 45, 61	Response to 2019 CDP Climate Change Questionnaire at: https://www.cdp.net/en
305-2	Energy indirect (Scope 2) GHG emissions	Pages 45, 61	Response to 2019 CDP Climate Change Questionnaire at: https://www.cdp.net/en
305-3	Other indirect (Scope 3) GHG emissions		Response to 2019 CDP Climate Change Questionnaire at: https://www.cdp.net/en Includes indirect emissions of pulp and paper products to customers only.
305-7	Nitrogen Oxides (NOx), sulfur oxides (SOx), and other significant air emissions	Pages 45, 61	
EFFLUENTS AND WASTE			
103-1	Explanation of the material topic and its boundary	Pages 48-57	
103-2	The management approach and its components	Pages 9, 48-57	
103-3	Evaluation of the management approach	Pages 48-57	
306-1	Water discharge by quality and destination	Pages 51, 61	
306-2	Waste by type and disposal method	Pages 55, 57, 61	
306-4	Transport of hazardous waste	Page 61	
EMPLOYMENT			
103-1	Explanation of the material topic and its boundary	Page 24	
103-2	The management approach and its components	Page 24	
103-3	Evaluation of the management approach	Page 24	
401-1	New employee hires and employee turnover	Pages 24-25, 60	

TOPIC-SPECIFIC DISCLOSURES: GRI 103 (MANAGEMENT APPROACH), 200 (ECONOMIC), 300 (ENVIRONMENTAL) AND 400 (SOCIAL)

GRI Standard	Indicator Description	Content Location in 2019 Sustainability Report	Context Location in Other Domtar Sources
OCCUPATIONAL HEALTH AND SAFETY			
103-1	Explanation of the material topic and its boundary	Pages 30-35	
103-2	The management approach and its components	Pages 30-35	Occupational Health and Safety Policy and Right and Responsibility to Act Policy which can be found at: https://www.domtar.com/en/resources/corporate-documents/company-policies
103-3	Evaluation of the management approach	Pages 30-35	
403-1	Occupational health and safety management system		https://www.domtar.com/sites/default/files/2018-05/Domtar-OHS-Policy_1.pdf
403-2	Hazard identification, risk assessment, and incident investigation	Pages 32-33	Occupational Health and Safety Policy and Right and Responsibility to Act Policy which can be found at: https://www.domtar.com/en/resources/corporate-documents/company-policies
403-3	Occupational health services	Pages 34-35	
403-4	Worker participation, consultation, and communication on occupational health and safety	Pages 34-35	All sites have a central safety committee which includes management and labor. In addition, many sites have sub-committees working on specific areas (e.g., hazard recognition, ergonomics, site security, etc.).
403-5	Worker training and occupational health and safety		All sites complete health and safety regulatory training requirements. In addition, our sites (with support from corporate) provide training on specific topics to address local and companywide challenges such as hand safety, ergonomics, and strains and sprains. Domtar also provides training on organizational and cultural topics such as Human Performance Improvement.
403-6	Promotion of worker health	Pages 30, 34-35	
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Pages 32-34	
403-8	Workers covered by an occupational health and safety management system		Domtar's health and safety management system covers all legal requirements and is applicable to all of our facilities and employees as well as all contractors and visitors. The company's Occupational Health and Safety Policy and Right and Responsibility to Act Policy are foundational to our approach. In addition, we have developed and implemented proactive tools or leading safety activities that help prevent injuries by identifying risks to procedures, equipment or behavior so that adjustments can be made before they lead to incidents. Domtar conducts internal audits of our health and safety management systems at all of our facilities at least once every three years.
403-9	Work-related injuries	Pages 31, 33, 60	
TRAINING AND EDUCATION			
103-1	Explanation of the material topic and its boundary	Pages 24, 29	
103-2	The management approach and its components	Pages 24, 29	
103-3	Evaluation of the management approach	Pages 24, 29	
404-1	Average hours of training per year per employee	Page 29	
DIVERSITY AND EQUAL OPPORTUNITY			
103-1	Explanation of the material topic and its boundary	Pages 4, 24, 26-29	
103-2	The management approach and its components	Pages 4, 24, 26-29	
103-3	Evaluation of the management approach	Pages 4, 24, 26-29	
405-1	Diversity of governance bodies and employees	Pages 4-5, 25, 60	Domtar 2018 Annual Report (page 7); Notice of Annual Meeting of Stockholders and Proxy Statement April 8, 2019 (page 16); and https://www.domtar.com/en/who-we-are/investors-governance/governance
LOCAL COMMUNITIES			
103-1	Explanation of the material topic and its boundary	Pages 36-37	
103-2	The management approach and its components	Pages 36-37	
103-3	Evaluation of the management approach	Pages 36-37	
413-1	Operations with local community engagement, impact assessments, and development programs	Pages 36-41. Information is unavailable as metrics on all elements of this GRI indicator are currently not tracked at the corporate level. All Domtar facilities are actively engaged with local communities on economic, social and environmental issues.	