



Quality Policy

Domtar's Nekoosa team is committed to providing our customers with:

- High quality products and levels of service that satisfy their expectations.
- Timely delivery utilizing efficient and cost-effective methods.
- Open and effective lines of communication to ensure satisfaction.

Our Quality Policy is founded on a commitment by all team members to provide dynamic and professional service to our customers. Customer satisfaction will be ensured through:

- The skills, training and commitment of all team members.
- Establishing effective partnerships with reliable and qualified suppliers.
- A continuous improvement process that promotes efficiency and value-added activities, products and services.

A handwritten signature in blue ink, appearing to read "Marty Burkhardt".

Marty Burkhardt, General Manager
Nekoosa Mill

1/22/19

Date

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