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To whom it may concern:

We would like to thank Domtar Corp. for their continued support of RBC's commitment to sustainably sourced paper and FSC certification. In 2007, RBC published the [RBC Environmental Blueprint™](#), a clear articulation of our corporate environmental policy, priorities and objectives. The RBC Blueprint presents 44 commitments, including one to ensure that the paper and wood products we purchase, where available, are certified to indicate they have been harvested from sustainably managed forests.

In 2008, the RBC Responsible Procurement Policy established environmental and social considerations required during the procurement due diligence process for products and services. The Policy addresses preference for certified sustainably sourced paper and wood products, with specific preference given to the FSC certification process.

To help us meet our commitments, Domtar representatives have kept RBC apprised of silviculture best practices; Domtar's ability to achieve and maintain FSC certification across its harvesting, milling and paper operations; and Domtar's ability to consistently supply quality paper products that are FSC certified.

Since October 2008, the entire office paper supply chain in RBC throughout Canada and United States has been converted to FSC certified paper. These locations consume approximately 3,700 metric tonnes of paper per year. We are appreciative of Domtar's support for our efforts.

Sincerely,

A handwritten signature in blue ink that reads "Sandra Odendahl".

Sandra Odendahl