

Crafting Paper Responsibly

*Rooted in sustainability
from forest to print*



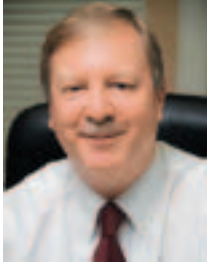
*2009 Sustainable
Growth Report*

Domtar is...

- The largest integrated manufacturer and marketer of uncoated freesheet paper in North America and the second largest in the world based on production capacity, as well as a manufacturer of papergrade, fluff and specialty pulp and lumber
- Operations across the U.S. and Canada, with a Head Office in Montreal, Quebec, Canada and an Operations Center in Fort Mill, SC
- Three business segments: Papers, Paper Merchants and Wood
- 15 pulp and paper mills, 10 sawmills and 12 offsite converting and/or forms operations
- Over 33 million acres of forestlands (owned or directly licensed)
- Strategic paper distribution through the Domtar Distribution Group
- 10,000 employees
- A North American leader in sustainable forestry practices and environmentally responsible papers including the Domtar EarthChoice® line

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Crafting Paper Responsibly

At Domtar, sustainability is an integral part of our activities. It guides our business and manufacturing practices throughout the life cycle of our paper, pulp and wood products, from the forest to our mills and all the way to our customers across North America and around the globe.

By founding our business approach on sustainable growth, we have earned a reputation as one of the most responsible manufacturers in our industry. We have gained the support of some of the world's most respected environmental organizations, and earned the trust of our customers, who want assurance that the paper they are printing on comes from sustainable sources and reflects their social and environmental values.

We are proud of our achievements in sustainability, many of which you will read about in this report. Under our continuous improvement approach, we recognize that many challenges remain.

- In the forest, we aim to increase our supply of certified fiber, particularly in the Southern U.S. where, among other initiatives, we will pursue our work with partners to facilitate Forest Stewardship Council (FSC) certification for the private landowners who provide the bulk of our fiber.
- At our facilities, we will not rest on the progress we have made in conserving natural resources and reducing our environmental impact. As we go forward, we are committed to investing in technological improvements and innovations, and in developing clean energy projects.
- On the road, we will pursue our strategy of delivering more products using less energy and resources.
- In the marketplace, where all of our sustainability efforts culminate, we will continue to enhance our line of certified products, including our FSC-certified Domtar EarthChoice® papers, the most comprehensive line of environmentally and socially responsible papers on the North American market.

Our dedication to sustainability extends beyond the environment to touch other key stakeholders in our business. Our commitment to our employees and our involvement in our communities are intrinsically linked to our success as a responsible company, in the same way as generating a solid financial performance for our investors and achieving excellence in governance and ethical business activities. As such, we must continue to build on the foundations laid over the years to contribute to a better world, one where future generations will reap the benefits of our decisions and actions today.

By rooting our activities in sustainability, from forest to print, we craft our paper responsibly. We are in the paper business for the long term—and isn't that what sustainability is all about?

John D. Williams
President and Chief Executive Officer

A Sustainable Cycle

Together, we can cultivate a sustainable product life cycle.

Sustainability is at the core of how we manage every phase in the life cycle of our products, from forest operations and fiber sourcing, to our facilities, our transportation network, and the responsible choices we offer the marketplace.

Our fundamental commitment to sustainable and responsible management practices provides a solid framework for the achievement of our environmental, financial and social objectives. We believe it is also the best way to benefit all of our stakeholders.



The Forest – p. 4-9

Certifying forestry operations to third-party standards, such as FSC, is the best way to ensure that the forest will be productive for generations to come.



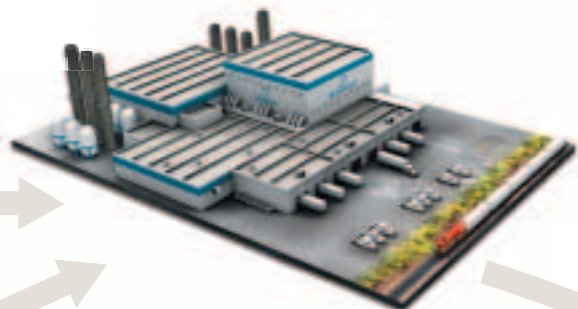


Manufacturing – p. 10-17

Domtar pulp mills use over 90% of the wood they consume: half is for making pulp, the other half for process energy.

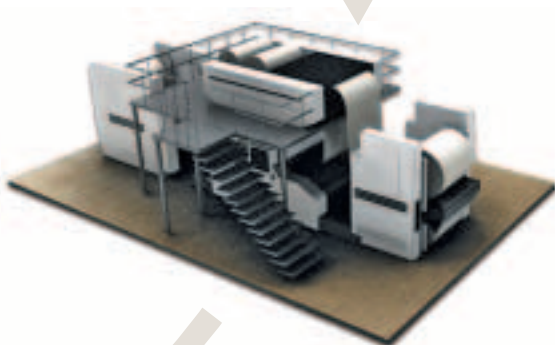
Our mills are 78% energy self-sufficient thanks to the use of renewable energy.

If the paper industry was to rely exclusively on recycled fiber to make paper, it would run out of fiber in about 45 days.



Transportation – p. 18-19

We are currently implementing ways to minimize greenhouse gas (GHG) emissions caused by transportation by optimizing loads and distances.



Product End Cycle – p. 20-22

We are reducing paper weights to use less fiber for the same end use.



In the Forest

The life cycle of our products begins in the forest. In the forestlands we own or directly manage, as we strive to leave the smallest environmental footprint possible, we ensure that our forest practices are sustainable. When we purchase fiber, we do so from suppliers who harvest their forests in a sustainable manner.

A North American leader in forest certification

Domtar owns or directly licenses close to 33 million acres of forestland that are operated under ISO 14001 certified environmental management systems. All Domtar owned forests presently in operation and 58% of our managed forests in Ontario and Quebec operate under forest management certification from one or more of these internationally-recognized third-party organizations:

- Forest Stewardship Council (FSC)
- Sustainable Forestry Initiative (SFI)
- Canadian Standards Association (CSA)

These certifications provide independent assurance that our forests are responsibly managed according to the highest standards, and that these standards are adhered to throughout our supply chain—from the forest floor to the customer's door. They also speak to our willingness to be transparent about our forestry practices while meeting customer expectations for traceability and accountability. Where appropriate, we favor certification according to the FSC standards.

Domtar's current forest certificates are available at www.domtar.com/en/sustainability/9284.asp

Our Statement on Sustainable Growth that describes our approach, as well as our policies, are available at www.domtar.com



Forest Stewardship Council | fsc.org

FSC is an international, independent, not-for-profit organization that sets global standards for responsible forestry. FSC standards address important economic, social and environmental concerns in the forest products industry, and are widely accepted by over 85 leading environmental groups.



Sustainable Forestry Initiative | sfiprogram.org

SFI is an independent, not-for-profit forest and paper certification program that integrates the perpetual growing and harvesting of trees with the preservation of wildlife, plants, soil, water, and air quality. In order to be certified, participants in the SFI program must undergo a thorough, third-party review of their operations.



Canadian Standards Association | csa.ca

CSA is a not-for-profit, membership-based organization serving business, industry, government and consumers in Canada and the global marketplace.

Domtar's North American forests (as of January 2010)

JURISDICTION	DOMTAR OWNED		% CERTIFIED		DOMTAR LICENSED (Direct and co-operative)		% CERTIFIED	
	ACRES	HECTARES	FSC	SFI	ACRES	HECTARES	FSC	CSA
ONTARIO	439,591	177,900	0%*	0%*	17,366,361	7,028,070	70%	20%
QUEBEC	392,889	159,000	100%	100%	14,967,079	6,057,094	45%	6%
TOTAL:	832,480	336,900	47%**	47%**	32,333,440	13,085,164	58%	14%

*Domtar's Gilmour forest is the only landbase in operation in Ontario. It is operated under a third party FSC forest management certificate.

**Decrease from 49% in 2007 to 47% in 2009 due to the sale of certified forests in the U.S.

Keeping carbon out of the atmosphere

Domtar's commitment to responsible forest management practices has a positive impact on our carbon footprint while preserving the powerful natural repository that is the forest.

- Forested landscapes are globally significant pools of carbon since trees have a natural ability to absorb and store CO₂—the main greenhouse gas associated with climate change. A well managed, healthy and growing forest will normally serve as a carbon sink, as it removes net carbon from the atmosphere. A non-managed, decaying, old forest is likely to be releasing carbon into the atmosphere through decomposition, wildfires and uncontrolled insect infestations.
- In addition, long-term storage of CO₂ in products such as paper and lumber significantly delays the return of CO₂ into the atmosphere.

Responsible sourcing

Domtar currently sources about 20% of its fiber from forests it owns or manages. The rest is purchased on the market, primarily from family-owned forests in the Southern U.S.

We intend for all of our fiber supplies to be FSC-certified—at this time 21% are. That said, because the fiber procurement systems at all of our mills hold FSC Chain-of-Custody (CoC) certification, any non-certified portion of our fiber supply must still comply with the requirements of the FSC’s Controlled Wood standard that prohibits the use of fiber sourced from:

- Illegally harvested forests
- Wood harvested in violation of traditional and civil rights
- Wood harvested in forests in which High Conservation Values (areas particularly worth protecting) are threatened through management activities
- Wood harvested from conversion of natural forests
- Wood harvested from areas where genetically modified trees are planted

“The choice Domtar and others are making for FSC is generating concrete social and environmental benefits for the world’s forests and the people who depend on them. Congratulations to Domtar for its leadership.”

– Andre de Freitas, Executive Director of FSC International

Did you know?

Domtar trains its contractors and suppliers in wildlife habitat and species at risk identification and protection. We also conduct site inspections at our owned and directly licensed forests for compliance based on legal and recognized standards.

2009—Delivery of wood from certified forests*

	FSC	SFI	CSA	Total certified
Pulp and paper mills	18%	7%	4%	29%
Sawmills	53%	3%	11%	68%
TOTAL DOMTAR	21%	7%	5%	32%

*Based on volume purchased

Certification by location (as of January 2010)

	FSC CoC	SFI Fiber Sourcing	SFI CoC	PEFC CoC*
Ashdown, AR	X	X	X	X
Marlboro, SC	X	X	X	X
Columbus, MS	X	X	X	X
Dryden, ON	X	X	X	X
Espanola, ON	X	Underway	Underway	Underway
Hawesville, KY	X	X	X	X
Johnsonburg, PA	X	X	X	X
Kamloops, BC	X	Underway	Underway	X
Kingsport, TN	X	X	X	X
Plymouth, NC	X	X	Underway	Underway
Nekoosa, WI	X	X	X	X
Port Huron, MI	X	Underway	Underway	Underway
Rothschild, WI	X	X	X	X
Windsor, QC	X	X	X	X
Woodland, ME	X	X	X	X
Converting Centers	X	-	X	X
Domtar Distribution Group (DDG)	X	-	X	X

All certificates are available at www.domtar.com/en/sustainability/9284.asp

*Programme for the Endorsement of Forest Certification (PEFC) is an independent, not-for-profit, non-governmental organization that promotes an internationally credible framework for forest schemes and initiatives. It does not have its own standard but rather endorses systems it considers credible, including SFI and CSA.

Domtar's Fiber Use and Sourcing Policy states that we will conduct systematic reviews to verify that our purchased virgin fiber originates from sustainably managed and legally harvested forests.

To learn more about our Fiber Use and Sourcing Policy visit www.domtar.com/en/sustainability/9087.asp

What is a responsible purchasing program?

The GFTN promotes a progressive, stepwise approach to responsible purchasing under multiple sources. Under this approach, Domtar is committed to address the following:

Unknown Source:

The source does not meet any of the following criteria.

Known Source:

The wood must be traceable to its forest management units.

Known Licensed Source:

To be included in this category, the supplier must operate a system that proves the origin of the wood and excludes illegal logging.

In Progress to FSC Certification:

Sourcing from forests engaged in a stepwise and transparent process toward FSC certification.

FSC Certified Source:

Fiber originating from a forest certified under FSC, including ensuring that the fiber suppliers hold a valid chain of custody certification.

To learn more about GFTN visit www.gftn.panda.org

Growing our supply of FSC fiber

In 2007, we set a target to double the amount of FSC-certified fiber we purchase from third parties by 2011.

We are well on our way, reaching 21% in 2009 from 13% just two years prior.

We still face a shortage of certified fiber suppliers in the U.S., where over half of the forestland is privately owned in relatively small parcels. In 2009, 55% of fiber supplies to our Canadian mills were FSC-certified, compared to 14% for our U.S. mills.

Many small landowners find certification prohibitive because of its technical and financial requirements. Domtar understands their challenges and, while actively seeking a simpler certification process (group certification, etc.), contributes to efforts aimed at demonstrating the benefits through two initiatives targeting these key fiber producers:

- **Carbon Canopy** Along with Staples, conservation groups and other forest products companies, Domtar launched a pilot project to determine how forest landowners in the Southern U.S. can best benefit financially from investing in forest conservation and restoration according to FSC requirements.
- **FSC Procurement Group** We participate in this group, which is part of the Responsible Procurement Program launched in 2009 by the National Wood Flooring Association. The initiative aims to assist forest landowners in overcoming the barriers to FSC certification.

The Global Forest & Trade Network Protecting forests globally

Domtar has been a participant and an active supporter of the WWF's Global Forest & Trade Network—North America (GFTN-NA) since 2008.

GFTN is the WWF's initiative to eliminate illegal logging and transform the global marketplace into a force for saving the world's valuable and threatened forests. GFTN promotes a stepwise approach to responsible purchasing to progressively increase the proportion of FSC-certified fibers within supply chains. Domtar is required to report to WWF, on an annual basis, its progression in using wood sourced from certified suppliers.

Did you know?

Over 177,000 acres of forest in the region surrounding our Johnsonburg, PA mill have become or are currently in the process of becoming FSC-certified, largely due to Domtar's requirements for certified fiber.

Sustaining the forest together

As a paper company, Domtar shares in the benefits the forest has to offer. We also share the responsibility of managing this rich renewable resource in a sustainable manner with all other forest stakeholders.

What Domtar does:

- Pursues the certification of all its forests and operations under world-class forest management standards
- Helps individual forestland owners achieve certification
- Continues to promote responsible management on an industry level, through partnerships with leading NGOs and industry associations

What other stakeholders can do:

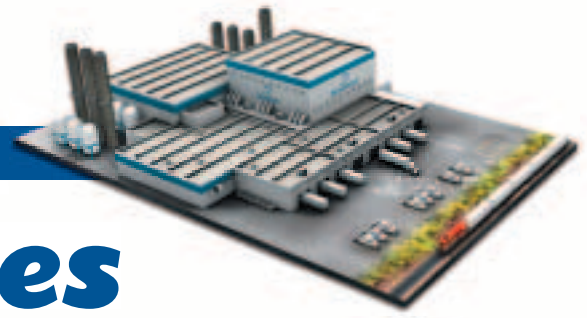
- **Customers:** Implement sourcing policies focused on environmentally conscious products, like Domtar EarthChoice®
- **NGOs:** Engage industry and governments constructively on the environmental and socio-economic benefits of sound forest management
- **Governments:** Encourage (fiscal incentives, etc.) the implementation of sound forest management frameworks that are supportive of sustainable growth of communities and industry, taking into consideration the needs of stakeholders

Where does recycled fiber fit in?

Recycling is an integral part of the life cycle of paper and other forest products. In fact, Domtar has several papers that contain up to 30% post-consumer fiber, and we support the use of recycled fiber in ideally-suited paper applications and given market demand. Because of the limited properties (reuse, qualities, traceability, etc.) of recycled fiber, virgin fiber sourced from responsibly managed forests remains the foundation of all sustainable paper products. To learn more about virgin and recycled fiber, visit www.domtar.com/en/sustainability/9087.asp

Enduring partnerships

Domtar has enjoyed fruitful collaborations with WWF and Rainforest Alliance, two of the world's leading environmental organizations. They have been instrumental in helping us develop initiatives that benefit the forest and promote sustainability among our customers and fiber suppliers.



At our Facilities

From the forest, and more often through sawmill operations, fiber is brought to our mills where our experts transform it into hundreds of pulp and paper products.

Investing in sustainability

Continuous improvement in environmental performance at all our facilities is fundamental to our business. As such, rigorous processes and programs are in place to help us increase our energy efficiency and optimize the use of natural resources, while ensuring compliance with all environmental requirements. When possible, we aim to surpass them.

In 2009, we broke ground for a new biomass fired steam turbine generator at our Marlboro, SC mill, which will bring the mill to 95% energy self-sufficiency. We have also entered into a partnership with We Energies at our Rothschild, WI mill for the potential development of an on-site wood biomass-fueled 50 megawatt co-generation power plant that would meet 100% of the mill's steam needs.

Initiatives like these help us cut costs and improve our carbon footprint by reducing our reliance on fossil fuels. In the coming years, we will have the opportunity to invest in improving the energy and environmental performance of our Canadian mills through the Canadian Government's Pulp and Paper Green Transformation Program. We are proceeding with a number of projects, including two substantial initiatives in Kamloops and one each in Windsor, Espanola and Dryden. In total, Domtar was allocated CA\$143 million through this program.

Our impact on climate change

Reducing the impact of Domtar's manufacturing operations on the environment is an ongoing challenge. But through various initiatives, this impact is decreasing year over year.

Domtar strives to minimize its carbon footprint and impact on climate change by implementing projects that:

- Increase our energy efficiency
- Minimize our reliance on fossil fuels and on the external power grid (which is mostly powered by fossil fuels)

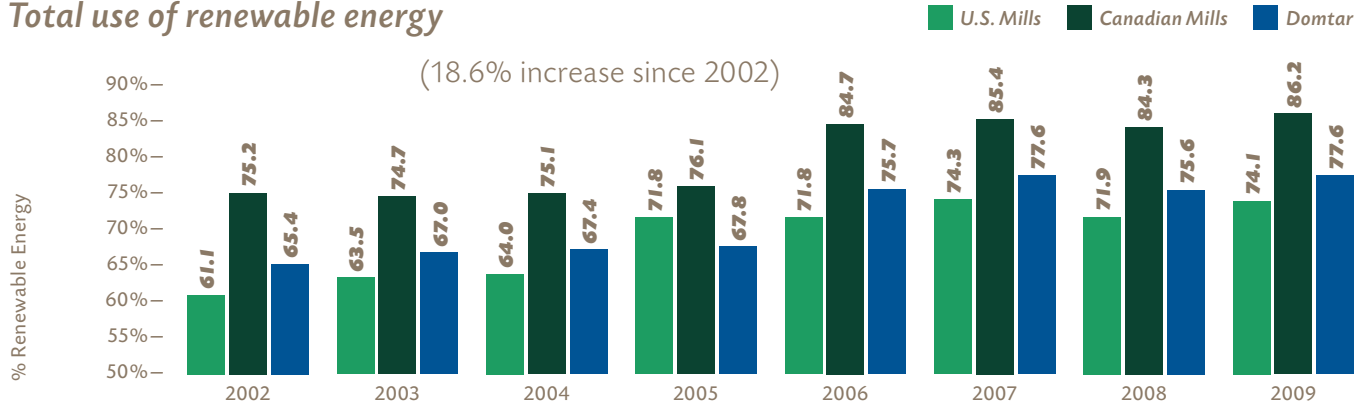
How we generate power

The paper-making process requires substantial amounts of energy—but it is also a source of energy. Through co-generation, we use renewable fuels like spent cooking liquor and bark, otherwise known as biomass, to generate steam and electricity for use elsewhere in the process or to sell to external users. Thanks to co-generation facilities at nearly all our mills, we are 78% energy self-sufficient across our North American operations.

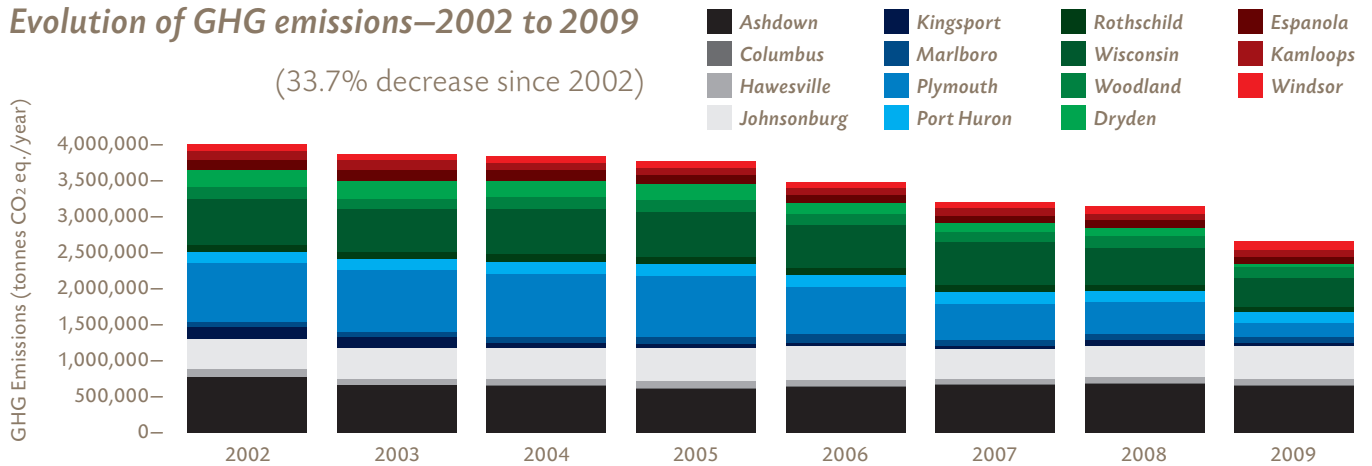


Pulp and Paper Mills

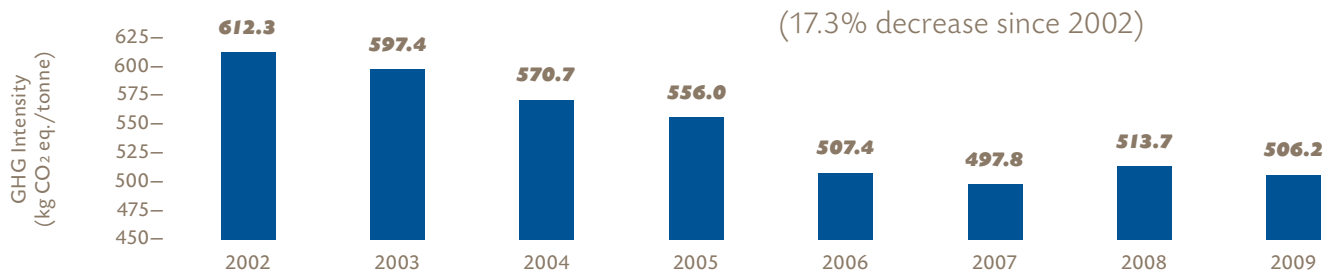
Total use of renewable energy



Evolution of GHG emissions—2002 to 2009

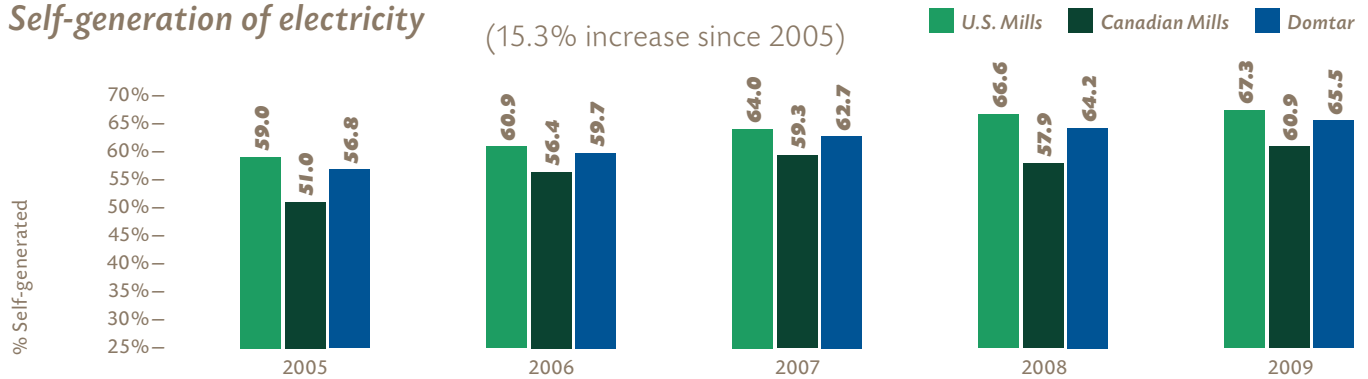


GHG intensity trends—2002 to 2009



Self-generation of electricity

(15.3% increase since 2005)



Highlights

Our efforts to improve our energy efficiency and reduce our consumption of fossil fuels have generated tangible results.

- Total direct GHG emissions have decreased by 33.7% or 1,350,000 tons since 2002.
- Increased reliance on lower-emitting biomass as a fuel source resulted in a 17.3% reduction in GHG emissions intensity.
- Increased use of renewable energy reached 77.6% of total energy use.
- Self-generation of electricity continued to increase, reaching 65.5% of our total electricity demand.

What's ahead?

Energy efficiency will remain a priority as we continue to develop initiatives to decrease our overall carbon footprint. Some of the challenges we will face going forward will be:

- Increased pricing for clean fuels (such as natural gas).
- Remaining energy efficient while facing an increase in market-related downtime since interruptions to continuous operations negatively affect our energy consumption.
- Continuing to maximize our use of renewable fuels (increase in global biomass demand).
- Better understanding the links between energy use and other environmental factors such as water consumption and air emissions, to ensure that solving one problem does not create another since our goal is to reduce our overall environmental footprint.

Starting in 2010, mandatory greenhouse gas emissions reporting will take effect for the majority of our mills. Domtar already has the mechanisms in place needed to address these requirements.

Acting globally on climate change

We participate in a number of North American and international initiatives focused on curbing climate change.

Carbon Disclosure Project

This organization holds the largest database of primary corporate climate change information in the world. Domtar has been reporting its emissions through this public reporting tool since 2006.

Chicago Climate Exchange

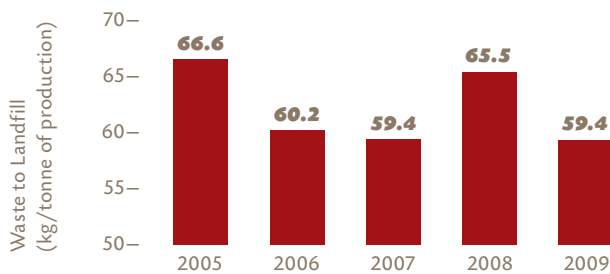
We joined the CCX in 2008 with a voluntary agreement to reduce our absolute GHG emissions by 6% compared to 2006 by the end of 2010. Membership in the CCX ensures that our environmental data is verified externally.

Copenhagen Communiqué on Climate Change

Domtar, as a member of the Corporate Leaders Group on Climate Change, signed the Copenhagen Communiqué along with other business leaders seeking long-term policies to deal with climate change.

Our environmental performance

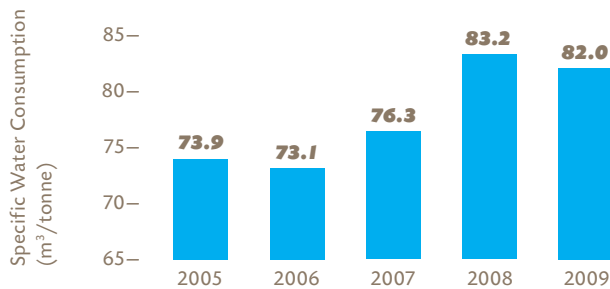
Specific generation of waste material going to landfill—pulp and paper mills



Highlights

- Since 2005, the average amount of Domtar waste material going to landfill has decreased by 10.8%.
- At 59.4 kg/tonne of production, we are lower than the industry average of 84.2 kg/tonne (Source: American Forest & Paper Association—AF&PA).
- Our efforts to reduce the amount of material going to landfill have focused mainly on the reuse of by-products, such as land application of biosolids.
- The increase in 2008 is due to periodic sediment dredging activities at some of our mills' water treatment plants.

Specific water consumption—pulp and paper mills



Highlights

- We understand that reducing water consumption is part of our challenge. The increase in water consumption per tonne in 2008/2009 is attributable to market-related downtime in our mills and the permanent closure of some paper machines both of which reduce our ability to recycle and reuse process water.
- Average water consumption at Domtar mills is higher than the industry average for kraft mills (around 70 m³/tonne). However, some of our mills (Windsor, Hawesville, Kingsport, and Marlboro) are among the lowest water users in the industry, with an average water consumption of approximately 45 m³/tonne.

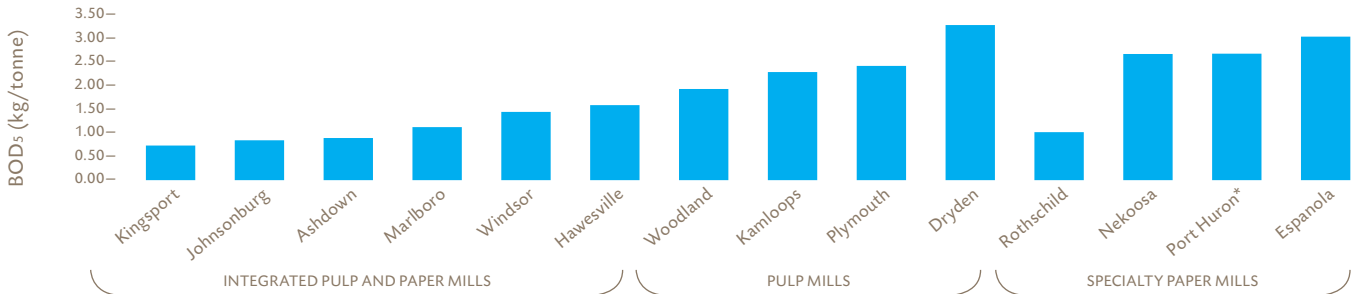
Did you know?

A typical North American pulp and paper mill returns to the source 90 % of its water intake.

2009 Effluent quality criteria—pulp and paper mills

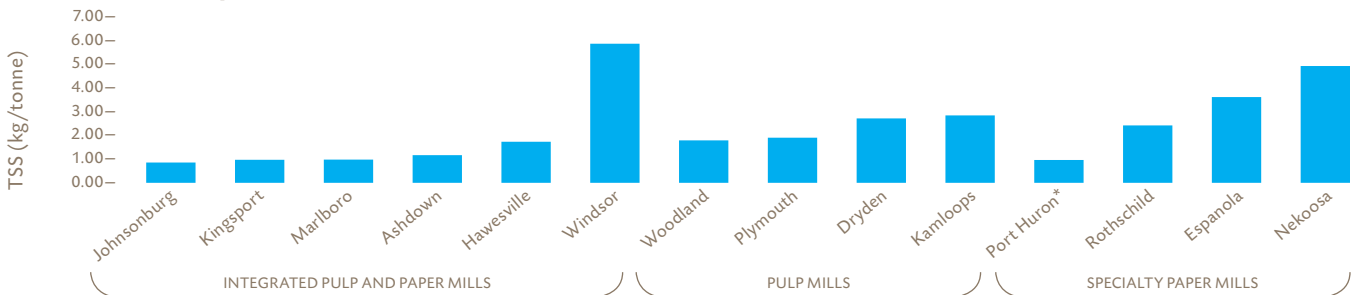
BOD₅—Biological Oxygen Demand

Strictest regulation to be met: 4.1 kg/tonne



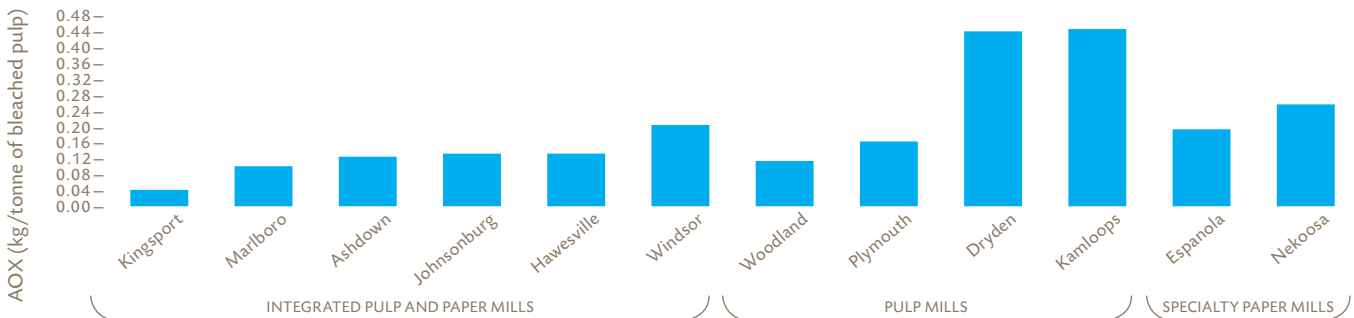
TSS—Total Suspended Solids

Strictest regulation to be met: 8.4 kg/tonne



AOX—Adsorbable Organic Halides

Strictest regulation to be met: 0.48 kg/tonne



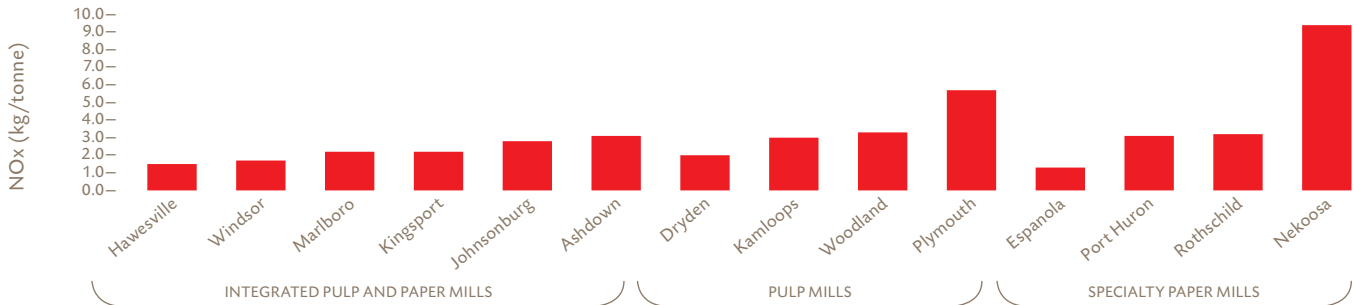
Highlights

*Port Huron is a non-integrated paper mill.

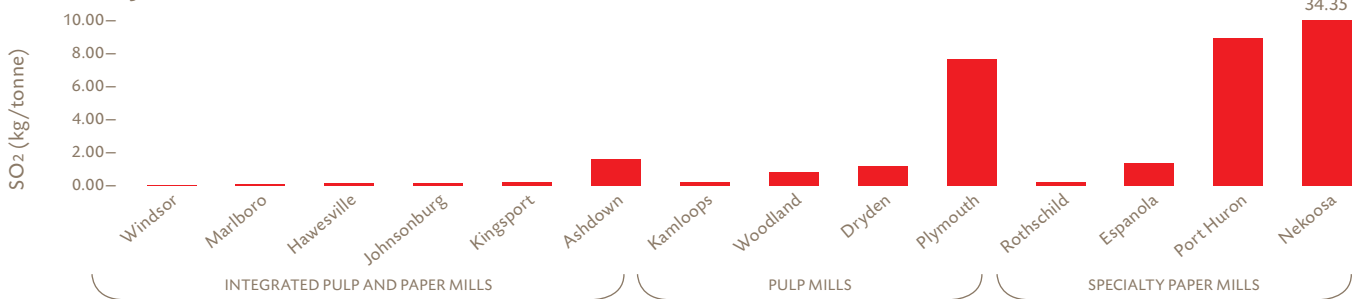
- All our mills are in compliance with applicable BOD₅, TSS and AOX discharge limits.
- Overall, total Domtar BOD₅, TSS and AOX discharges (in tonne) have all decreased since 2007 from 7%, 14% and 11% respectively.
- Variations in BOD₅ and TSS discharges per tonne in 2009 are attributable to paper machine closures and market-related downtime that resulted in short-term disruptions to our effluent treatment systems.
- According to an industry benchmarking survey, average BOD₅ and TSS discharges at our mills are slightly higher than the industry average, while AOX discharges are lower.
- Variation from one mill to another is largely due to the age and process design. Both have impact on mills environmental performance.

2009 Air emissions—pulp and paper mills

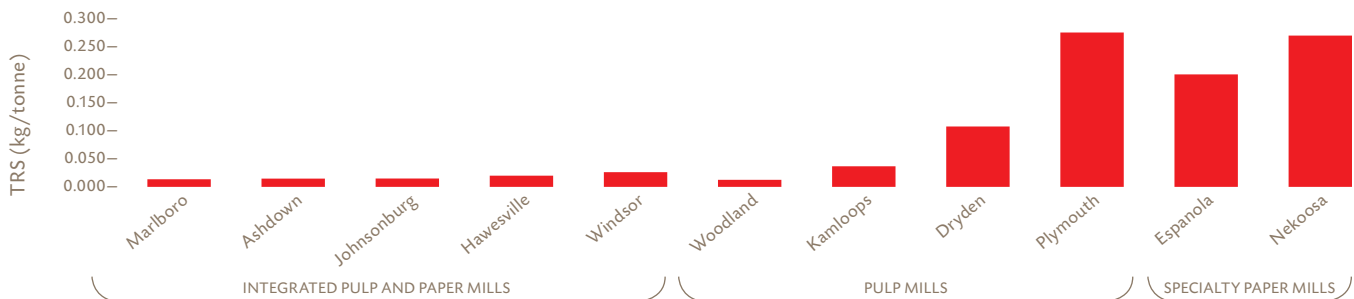
NO_x—Nitrogen Oxides



SO₂—Sulfur Dioxides



TRS—Total Reduced Sulfur*



*Does not include wastewater treatment plants TRS emissions

Highlights

- All our mills are in compliance with applicable air emissions limits.
- Overall, total Domtar NO_x, SO₂ and TRS emissions (in tonne) have all decreased since 2007 from 17%, 33% and 22% respectively.
- Our average NO_x and SO₂ emissions intensity are below the industry average of 3.1 and 0.5 kg/tonne respectively.

- Our average TRS emissions intensity (0.1 kg/tonne) are below the industry average of 0.2 kg/tonne.
- Variations in NO_x and SO₂ emissions intensity in 2009 are directly attributable to fuel availability. Gas supply issues, along with some process equipment failures, led certain facilities to rely on higher sulphur-containing fuels, such as coal and fuel oil, hence generating higher SO₂ emissions.
- Variation from one mill to another is largely due to the age and process design. Both have impact on mills environmental performance.

The conversion of our Plymouth, NC mill to 100% fluff pulp production—to be completed at the end of 2010—will result in substantial environmental benefits in terms of:

- GHG emissions
- Fossil fuel consumption
- Overall air emissions
- Wastewater treatment
- Effluent quality
- Solid waste landfilled
- Water consumption

Compliance and transparency

Audits

As part of Domtar's Corporate Audit Programs, 15 third-party environmental compliance and management system audits were performed at our facilities in 2009, as well as 17 independent health and safety compliance and management system audits.

Action plans are developed by each facility to address audit findings. The action plans are tracked through completion by our corporate environmental and health and safety groups.

Fines and penalties

In 2009, Domtar paid a total of \$94,500 in environmental fines, the most significant being for \$90,000 following a settlement for a notice of violation issued in 2005 at our former Port Edwards, WI sulphite pulp mill for methanol air exceedences.

We also disbursed \$69,200 for various safety violations following an Occupational Safety and Health Agency inspection at our Woodland, ME mill in 2008 and 2009.

In all cases, corrective measures have been fully implemented.

Reportable releases to regulatory agencies

In 2009, Domtar facilities reported a total of 21 minor spills or releases (eight water-related, five air-related, six soil-related and two contained spills reported in compliance with a specific agreement with regulatory authorities). As per corporate policy, in every case, corrective measures have been fully implemented.

ISO 14001 in brief

In 2008, we announced that we were postponing the certification of the environmental management systems (EMS) of all our pulp and paper mills under the ISO 14001 standard. The process will resume in 2010 with the certification of our Windsor, QC mill. At all our facilities not currently certified to the standard, we will continue to implement EMS according to ISO 14001 requirements and conduct gap analysis to ensure progression towards certification.

ISO 9000 in brief

Top quality products and services are the price of entry in a competitive environment like the North American pulp and paper industry. As a result, Domtar has a structured Quality Management System (QMS) in place at all facilities. Moreover, the QMS of many of our mills have been certified to the internationally-recognized ISO 9000 standard for quality.

ISO certification by location—pulp and paper mills (as of January 2010)

	ISO 14001	ISO 9000
Ashdown, AR	X	X
Marlboro, SC		
Columbus, MS		
Dryden, ON		X
Espanola, ON	X	X
Hawesville, KY		
Johnsonburg, PA		
Kamloops, BC	X	X
Kingsport, TN		
Plymouth, NC		X
Nekoosa, WI	X	X
Port Huron, MI	X	X
Rothschild, WI		
Windsor, QC	Underway	X
Woodland, ME	X	X

Accolades for our facilities

Domtar facilities have received kudos for everything from their environmental performance to safety achievements and export capabilities.

Here are a few of our awards:

Windsor, QC

Safest Mill in Canada, Mills Working More than 100,000 Hours per Month Category from the Canadian Pulp and Paper Association (2008).

Kamloops, BC

Sustainability Award from the Canadian Manufacturers and Exporters and the Ministry of Technology, Trade and Economic Development as one of British Columbia's Top 10 Exporters (2008).

Kingsport, TN

Safe-in-Sound Excellence in Hearing Loss Prevention Award from the National Institute for Occupational Safety and Health, in partnership with the National Hearing Conservation Association (2009).

Rock Hill, Tatum and Marlboro, SC

Awards from the South Carolina Chamber of Commerce (2009) for maintaining the South Carolina Environmental Excellence designation. American Heart Association Award, one of only 18 in the country (Marlboro, 2009).

Fort Mill, SC

American Heart Association's Fit Friendly Company designation (2009).



On the Road

Our products are shipped from our facilities directly to customers or to our Regional Replenishment Centers (RRC) across North America, which are strategically located to provide most of our customers with one-day delivery.

Delivering more using less

Over the past few years, we have worked diligently to improve our supply chain efficiency, especially in the delivery of our products. We have made significant improvements by:

- Optimizing our network by strategically locating our RRCs, which increased our percentage of next-day delivery from 65% in 2008 to 80% in 2009.
- Reducing the distance each ton of product travels from our mills, converting centers, and/or RRCs to reach customers.
- Loading every truck as close as possible to the maximum allowed capacity—the number of full truckloads (22 tons) increased from 79.6% in 2008 to 82% in 2009.
- When feasible, using modes of transportation that are more fuel efficient than trucks, namely rail and intermodal.
- Favoring truck carriers that have converted to lower-emission generating engines.

Did you know?

The opening of a RRC in the province of Quebec in 2009 had a significant impact on our carbon footprint since it reduced the average length of haul from Toronto, ON by close to 280 miles. This means that our products traveled approximately 627,000 miles less resulting in more than 2,500 trucks off the road.

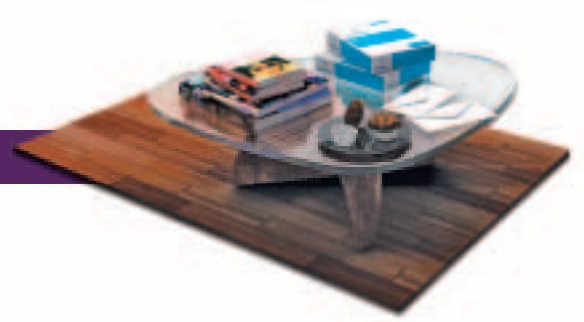
Going further

Our plan in 2010 is to develop a standardized methodology for estimating GHG emissions from our transportation activities (or Scope 3 emissions). We also intend to favor, when possible, SmartWaySM Transport Partners since they have committed to improve the environmental performance of their freight delivery operations.

Types of GHG emissions

- **SCOPE 1 EMISSIONS**
Directly occur from sources owned or controlled by a facility
- **SCOPE 2 EMISSIONS**
Indirect emissions generated in the production of electricity consumed by a facility
- **SCOPE 3 EMISSIONS**
All other indirect emissions that are a consequence of a facility's activities but generated by sources it does not own or control (e.g.: product distribution, use and disposal)

The U.S. EPA's SmartWay Transportation Partnership is a voluntary public-private partnership that addresses GHG emissions, fuel consumption, criteria pollutants (NOx and particulate matters), and operating costs associated with ground freight transportation operations.



In the Marketplace

Paper, pulp and lumber not only constitute the last process phase in the life cycle of Domtar's products but also the culmination of all our efforts that began in the forest.

Our flagship FSC-certified Domtar EarthChoice® brand is the most comprehensive line of environmentally and socially responsible papers on the North American market.

Revealing our sources

Many customers today want to know where their paper comes from. Our third-party certifications ensure that the virgin fiber used to make our products is sourced responsibly. Not every forest products company in the world can provide this type of traceability. And in the marketplace, it is the broad scope of Domtar's product offering and certification portfolio that makes a difference.

In the U.S., new regulations under the 1900 Lacey Act will require that all importers of almost any product containing plant material, certify the content and source of this material. Domtar products already meet these requirements.

One million tons of EarthChoice®

The one millionth ton of Domtar EarthChoice® paper was sold in 2009 thanks to our customers, who see in these products a reflection of their own social and environmental values. We, in turn, view this support as a green light for us to continue growing this market-leading product line.

Domtar EarthChoice® family of papers

Cougar®
Cougar® DigitalChoice™
Lynx® Opaque Ultra
Lynx® Digital
HOTS®
EarthChoice® Office Paper

First Choice®
Domtar® Multi-System Ultra
EarthChoice® Wove Envelope
ci2000® Envelope
EarthChoice® Tradebook
Domtar Lightweight Publishing Papers

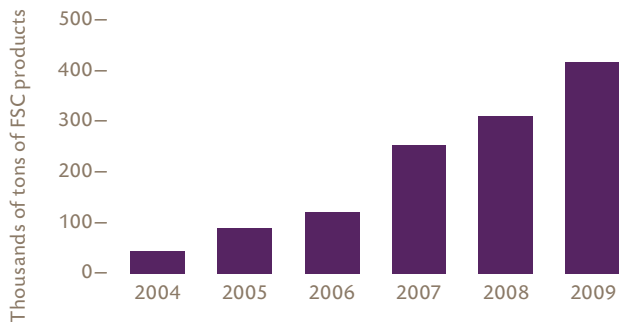
Domtar Reply Card
Domtar Strategic Specialty Items

Did you know?

Domtar EarthChoice® products are not our only products held to world-class standards. Every Domtar product, whether or not it bears the FSC or SFI logo, is bound by the tenets of the FSC Controlled Wood standard or the SFI Fiber Sourcing standard for responsible product stewardship.

Domtar makes an annual contribution of \$275,000 to WWF from the sale of Cougar® papers as a symbol of our commitment to the environment and its customers.

Progression of FSC-certified product sales



Who buys our products?

- Large corporations
- Office superstores
- Printers
- Converters
- Governments
- Academic institutions and school districts
- Banks
- Health care institutions and providers
- Fast food companies
- Candy manufacturers
- Book publishers
- Direct marketers
- Home office workers
- Small businesses
- Other end users

“We want to thank Domtar for their continued support of RBC’s commitment to sustainably sourced paper and FSC certification. Domtar has kept us apprised of best practices and their ability to achieve and maintain FSC certification across their operations. They have consistently supplied us with quality paper products that are FSC-certified and therefore we appreciate Domtar’s support of our efforts.”

—Sandra Odendahl, Director, Corporate Environmental Affairs, Royal Bank of Canada

Customer recognition

Conducting business today is more than just selling products and services. It's about integrating the economic, environmental and social dimensions into our daily work.

As our customers take the sustainability path, we stand with them—offering pulp and paper products that provide performance today and can make a difference tomorrow. We have been applauded by our customers for our sustainability achievements:

- Domtar has earned the Staples Supplier Soul Award, which honors suppliers who help advance Staples Soul by strengthening its four cornerstones—community, diversity, ethics and the environment. Staples applauded Domtar's strong environmental policies and commitment to minimizing its environmental footprint. Further, they appreciated Domtar's partnership as we worked together on their sustainability goals, including their FSC-certified paper offerings.

- Domtar was recognized by several companies, including the Royal Bank of Canada, for helping them develop their sustainable paper procurement policies and providing employee education.
- More recently, Domtar was awarded Office Depot's Environmental Supplier of the Year 2009 Award. The award was in recognition of our efforts to pursue Greenseal and FSC Chain of Custody for Office Depot's Private Brand Copy Papers, and also for proactively providing environmental information on our complete assortment of products sold through Office Depot.

As a trusted industry leader in environmental responsibility, we are dedicated to helping make sense of sustainability for our customers.

Do we offer “carbon neutral” papers?

We do not make this claim and here is why. First, there is currently no internationally accepted standard for determining the carbon emissions related to forestry, including the inherent ability of our products to store CO₂. Secondly, it is extremely difficult to determine the ownership of the carbon in Scope 3 type emissions since, once our paper is sold, we do not monitor its end use nor track its eventual form of disposal.

The environmental attributes of our papers lie in their certification by world renowned independent third parties. Until such time as the validity of “carbon neutrality” claims becomes more scientifically defensible and transparent, we will continue to participate in various groups and processes with the goal of eventually evaluating our own products within this framework. Beyond these efforts, we continue to strive to reduce the carbon footprint of our products at the various stages of their life cycle.

Sustainability: The Power of Balance



Sustainability is a multidimensional concept founded on an optimal balance between environmental, social and economic interests.

Our focus on environmental responsibility is the driving force behind our product life cycle approach. Our social commitment is embodied in the safe and stimulating work environment we aim to provide our employees, and how we involve ourselves in

the communities where we operate. Achieving our financial goals to the benefit of our stockholders while upholding the highest standards for corporate governance and ethics are the backbone of our economic commitment.

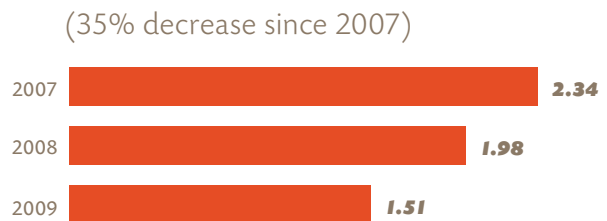
Our social commitment

Employees first: A safe and healthy working environment

Thanks to the implementation and strict application of health and safety policies and processes, our overall safety performance has improved year over year since 2007. During this period, our recordable workplace injury rate or incident rate decreased by 35% to 1.51 at the end of 2009. According to the AF&PA 2008 Safety Statistical Benchmark Survey, our pulp and paper mills ranked seventh out of the 27 survey respondents. Our goal is to be in the top five.

In 2010, we will focus on identifying and eliminating historically accepted but unsafe behaviors. Our total incident frequency target for the year has been set at 1.45. This will translate into more employees going home safe and sound to their families and friends each and every day.

Number of Recordable Injuries— Per 200,000 work hours



Providing employees with tools and support

Domtar recognizes the role each employee plays in achieving its business objectives, namely through the performance management process. We also provide a wide range of training and development opportunities. In the years to come, we will enhance our focus on leadership development as part of an integrated talent management approach.

In addition, we encourage and support the personal and professional development of our team members by reimbursing a major portion

of tuition, books and fees for post-secondary educational pursuits. Children and grandchildren of our colleagues and retirees can also benefit from financial assistance through our Excellence in Education Scholarship Program.

Domtar is an equal opportunity employer and respects the dignity, rights and aspirations of each of its employees. Going forward, we will focus on leadership development by helping managers further engage and inspire their colleagues.

Did you know?

In 2008, we successfully negotiated a 10-year umbrella agreement covering 10 of our mills—a labor relations first for Domtar.

Our community spirit is alive!

Our mills take pride in being a positive force in their communities. They provide steady jobs to thousands of people and support a wide array of local causes, from promoting education to helping families in need—often through the direct involvement of their employees.



Charlie Floyd, Vice-President and General Manager of the Kingsport, TN mill, at the ribbon cutting for new Kingsport Regional Center for Advanced Manufacturing training facility, for which Domtar donated the land.



Some 75 employees at Domtar's Head Office donated the "gift of life" during the 5th annual blood drive in 2009.

Being there for our communities Paper is a people business

Our role as an economic driver in many communities is reinforced by our corporate-level support for numerous national, state and provincial charitable organizations, as well as local infrastructure projects and educational institutions.

In 2008 and 2009, employees across the company drove Domtar's efforts to collect \$1.5 million for United Way, thereby contributing to hundreds of non-profit organizations across the U.S. and Canada. During the same period, Domtar facilities invested over \$825,000 in their respective communities in support of local education projects, sports teams, seniors and families in need, and other great causes.



Domtar Head Office employees participated in the Walk of a Thousand Umbrellas to launch the annual United Way of Greater Montreal campaign.

Did you know?

Our Ashdown, AR mill has created a highly successful Community Advisory Committee that gathers mill employees, city, county and school leaders, local residents and other stakeholders. The group works together to support city projects and inform the community on mill activities. A number of sub-committees focus on specific initiatives. The Beautification sub-committee has organized clean-up days and posted banners downtown to improve the overall look of the city. And the Library sub-committee is hard at work with the mayor's office to raise awareness and funds for a new library.

Our economic commitment

Economic performance: A powerful force for sustainability

We believe there is an intrinsic link between achieving our sustainability objectives and reaching our financial targets. Our fundamentals of success—customers, costs and cash—can all be tied to increased efficiencies in our mills, products and services that meet the needs of an increasingly “green-minded” marketplace, and investments in forward-looking initiatives that will reinforce our position as an industry leader.

2009 was a challenging year economically for everyone, and the pulp and paper industry was no exception. Despite the headwinds of recession and difficult market conditions, we performed very well. Domtar remained committed to creating shareholder value by generating free cash flow and reducing debt. Moreover, we continued to balance our supply with our customer demand by taking lack-of-order downtime in both our paper and pulp businesses.

We generated \$686 million in free cash flow (including \$140 million from the Alternative Fuel Tax credits in the U.S.). We strengthened our capital structure by paying down \$400 million of debt. And we worked hard throughout the year to reduce working capital and lower fixed costs. Our efforts translated into an EBITDA (earnings before interest, taxes, depreciation and amortization) margin before items¹ of 12% comparable to 2008, despite a 15% year-over-year decline in sales. Our net debt-to-total capitalization ratio¹ stood at 35% at December 31, 2009, compared to 50% at the end of 2008. Stronger from the experience gained by the challenges we have faced, we are in a favorable position to take on the future.

Excellence in governance

To us, being a sustainable company also means operating according to the highest governance standards for ethics, accountability and transparency in reporting.

Salaried Domtar employees at every level of the organization are bound by a strict Code of Business Conduct and Ethics, which they are required to read and certify every year. Our Board of Directors, which is made up entirely of independent directors except for our President and CEO, has adopted a Code of Business Conduct and Corporate Governance Guidelines that comply with the listing standards of the New York and the Toronto stock exchanges. All these documents are available at www.domtar.com.

2008-2009 performance

(in millions of U.S. dollars, unless otherwise noted)

	2009	2008
Sales	5,465	6,394
EBITDA before items ¹	640	780
Free cash flow ¹	686	34
Lack-of-order downtime:		
Paper (in 000s of tons)	467	223
Pulp (in 000s of metric tons)	257	100
Debt	1,755	2,171
Net debt-to-total capitalization ratio ¹	35%	50%

¹Non-GAAP financial measure. Refer to the Reconciliation of Non-GAAP Financial Measures at www.domtar.com.

Our stakeholders

- Customers
- Stockholders
- Employees
- NGOs
(e.g. Rainforest Alliance, WWF-Canada)
- Governments
- Communities and First Nations
- Suppliers

Did you know?

Domtar was named one of the 2008 Best 50 Corporate Citizens by *Corporate Knights*, the Canadian magazine for responsible business.

Global Reporting Initiative (GRI) Content Index

Domtar's 2009 Sustainable Growth Report was issued in accordance with the Global Reporting Initiative (GRI) G3 guidelines. The following index shows where information can be found in this report but also in Domtar's 2009 Annual Review and website.

PROFILE		IN THIS REPORT	IN OTHER DOMTAR PUBLICATIONS
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2. Organizational Profile			
2.1	Name of the organization	Inside Cover	Domtar Annual Review 2009 p. 6 Domtar website - Corporate/About us/Corporate fact: http://www.domtar.com/en/corporate/overview/252.asp
2.2	Primary brands and products	20-21	Domtar Annual Review 2009 p. 20 Domtar website: www.domtar.com
2.3	Operational structure	Inside Cover	Domtar Annual Review 2009 p. 6 Domtar website - Corporate/About us/Corporate fact: http://www.domtar.com/en/corporate/overview/252.asp
2.4	Headquarters location	Inside Cover	Domtar Annual Review 2009 p. 14-15 Domtar website - Interactive map: http://www.domtar.com/en/3964.asp
2.5	Countries where we operate	Inside Cover	Domtar Annual Review 2009 p. 14-15 Domtar website - Interactive map: http://www.domtar.com/en/3964.asp
2.6	Nature of ownership/legal form	-	Domtar website - Corporate/About us/Corporate fact: http://www.domtar.com/en/corporate/overview/252.asp
2.7	Market position	20-21	Domtar Annual Review 2009 p. 19
2.8	Scale of the organization	Inside Cover	Domtar Annual Review 2009 p. 6 Domtar website - Corporate/About us/Corporate fact: http://www.domtar.com/en/corporate/overview/252.asp
2.9	Significant change since reporting period	-	Domtar Annual Review 2009 p. 4-5, 18-31
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4.4	Mechanism for shareholders/employees to make recommendations to the board	-	Domtar website - Corporate/ Governance/Policy of communication: http://www.domtar.com/en/corporate/governance/3889.asp
4.6	Process in place for highest governance body to ensure conflicts of interest are avoided	-	Domtar website - Corporate/ Governance/Code of business conduct for members of the Board: http://www.domtar.com/en/corporate/governance/3886.asp
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics	-	Domtar website - Corporate/ Governance/Corporate governance guidelines: http://www.domtar.com/en/corporate/governance/2215.asp
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance	-	Domtar website - Corporate/ Board of Directors and Committees/Committees and Charters/EHS Committee: http://www.domtar.com/en/corporate/directors/4550.asp
4.12	Externally endorsed codes or principles	4-7, 17	Domtar Annual Review 2009 p. 36 Domtar web site-Sustainability/Certifications and collaborations: http://www.domtar.com/en/sustainability/certification-domtar.asp
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GLOSSARY OF TERMS

AOX—Adsorbable Organic Halides

Effluent quality criteria that express the amount of chlorinated organic substances. AOX are formed during the pulp chlorination process.

AF&PA

The American Forest & Paper Association is the national trade association of the forest products industry and advances public policies that promote a strong and sustainable U.S. forest products industry in the global marketplace. For more see: www.afandpa.org

Biomass

Material derived from living organisms, such as wood waste. Biomass is used to generate thermal energy.

Biosolids

Biosolids are the organic by-products of a mill's wastewater treatment which, when they meet approved standards, can be used beneficially as fertilizer/soil conditioner in agriculture.

BODs—Biological Oxygen Demand

BODs is a quality parameter that measures the oxygen consumed by the biodegradation of the microorganisms contained in the mill's effluent. A high BODs value indicates a depletion of the normal oxygen content of the water.

CCX—Chicago Climate Exchange

CCX is the world's first and North America's only active voluntary, legally binding integrated trading system to reduce emissions of all six major greenhouse gases (GHGs), with offset projects worldwide. CCX members are leaders in GHG management and represent all sectors of the global economy, as well as public sector innovators. Reductions achieved through CCX are the only reductions made in North America through a legally binding compliance regime, providing independent, third-party verification by the Financial Industry Regulatory Authority (FINRA, formerly NASD). For more see: www.chicagoclimatex.com

Chain of custody (CoC)

A chain of custody is the traceability of the origin of a product through all its transformation. In Domtar's case, this means from the forest to the consumer, including all successive stages of processing, transformation, manufacturing and distribution. At Domtar, our certified CoCs give the assurance that the fiber used in our products originated from sustainably managed forests.

CO₂—Carbon Dioxide

CO₂ is a gas emitted naturally or through human activities in the atmosphere. It is associated with climate change.

Co-generation

Co-generation (also combined heat and power, CHP) is the combined production of electricity and thermal energy. It is one of the most common forms of energy recycling.

Cooking liquor

Cooking liquor is a substance resulting from chemical pulp production. White liquor is the cooking liquor and black liquor is the waste obtained after the completed production cycle. Black liquor is used as fuel and burned in the recovery boiler.

Fluff pulp

Fluff pulp is a pulp grade that is used as absorbent medium in disposable diapers, feminine care products and hospital pads.

GHG emissions

Greenhouse gas emissions are the quantity (normally expressed as CO₂ equivalent) of GHG emitted into the atmosphere. GHGs absorb and emit radiation within the thermal infrared range. This process is the fundamental cause of the greenhouse effect. The main greenhouse gases in the Earth's atmosphere are water vapor, carbon dioxide, methane, nitrous oxide and ozone.

GHG intensity

GHG intensity represents the amount of GHG (normally expressed as CO₂ equivalent) generated by the combustion of non-renewable fuels per production units (normally tonne of sellable pulp and paper produced).

ISO 14001

The standard published by the International Organization for Standardization specifying the requirements of an environmental management system (EMS). For more see: www.iso.org

ISO 9000

The standard published by the International Organization for Standardization specifying the requirements of a quality management system (QMS). For more see: www.iso.org

NGOs

Non-governmental organizations are international, national or community based groups that raise awareness about environmental, social and community issues with no participation or representation from any government.

NO_x—Nitrogen Oxides

NO_x is a generic term for mono-nitrogen oxides (NO and NO₂). These oxides are produced during combustion, especially at high temperatures.

Recordable incident rate

Number of recordable incidents per 100 employees or 200,000 hours worked. Recordability is defined against the American Occupational Health and Safety Administration (OSHA) guidelines.

Renewable energy

Energy generated from fuels that can be re-grown (e.g. wood) or produced without depletion of natural resources.

SO₂—Sulfur Dioxide

SO₂ is a chemical compound produced during the combustion of fossil fuels like coal or petroleum products. SO₂ emissions are associated with the generation of acid rain.

TRS—Total Reduced Sulfur

TRS emissions are the principal cause of kraft mill odors. TRS gases (hydrogen sulfide, methyl mercaptan, dimethyl sulfide, dimethyl disulfide) are emitted to the atmosphere from the recovery boiler, digester and wastewater treatment plants.

TSS—Total Suspended Solids

Effluent quality criteria that expresses the amount of solids retained on a filter when passing an effluent sample. High TSS concentrations contribute to turbidity, or cloudiness of the receiving water.

Waste landfilled

Material generated by our manufacturing activities that cannot be used for other purposes and are sent to an on-site or off-site landfill facility.

ABOUT THIS REPORT

DATA

This second biennial Sustainable Growth Report covers the activities of Domtar Corporation from 2007 to 2009. The information reported in this document covers our pulp and paper mills, as well as our sawmills and forest operations. Where information is available, data has been included from the Domtar Distribution Group. Domtar does not collect data on joint ventures in which it has less than 50% interest, which are primarily in the wood products sector, because they are managed in partnership rather than directly by the company. As a result, these companies are mentioned only as being part of Domtar's assets and are not quantified in any of the tables. The environmental data provided in this report deals strictly with Domtar's pulp and paper manufacturing operations, as they represent the company's most significant environmental footprint. Financial results are for the fiscal year 2009.

GLOBAL REPORTING INITIATIVE

Domtar issues its Sustainable Growth Report in accordance with the G3 guidelines of the Global Reporting Initiative (GRI).

REPORT CONTENT

Environmental data is gathered at our mills throughout the year and is consolidated for reporting. Financial highlights, governance highlights, and product lists were gathered from the 2009 Domtar Annual Review and Form 10-K. Other data, such as quality, forest and environmental certifications, and occupational health and safety performance, is compiled throughout the year by the Domtar Corporate Sustainability Group in consultation with the pulp and paper mills and forestry operations.

CONTACTS

- Guy L. Boucher
Vice-President, Sustainability
- Pascal Bossé, Vice-President, Corporate Communications and Investor Relations
- Lewis Fix, Vice-President, Brand Management and Sustainable Product Development

REPORT FEEDBACK

Feedback on this report from our stakeholders is welcome. Please write to us at: sustainability@domtar.com

PRODUCTION NOTES

Cover printed on 80 lb Lynx Opaque Ultra, Smooth Finish
Text printed on 70 lb Lynx Opaque Ultra, Smooth Finish

DOMTAR EarthChoice®
High quality paper with a conscience



Domtar EarthChoice® originates from forests independently certified by the Rainforest Alliance as meeting the management standards of the Forest Stewardship Council.

GRI Report Application Levels

	2007 In Accordance	C	C+	B	B+	A	A+
Mandatory	Self Declared	<input checked="" type="checkbox"/>					
Optional	Third Party Checked						
	GRI Checked						
			Report Externally Assured		Report Externally Assured		Report Externally Assured

